

TAKING CARE OF YOUR SMALL WATER SYSTEM

Free Virtual Workshop for Small Water Systems Decision Makers and Employees

The BC Water & Waste Association, in partnership with the BC Ministry of Health is offering three upcoming **FREE VIRTUAL** workshops designed specifically for owners, trustees and employees of small water systems called *Taking Care of Your Water System*.



These workshops highlight the key competencies of a resilient, sustainable small water system. Attendees will be introduced to the challenges and responsibilities of their role in managing and operating a small water system and tools and resources to help identify and address them. Through worksheets, discussions and polls, attendees will start to assess potential risk areas within their own system.

Topics include:

- Why it Matters - The Cost of Getting it Wrong
- Water Treatment 101
- Some Key Factors To Success
- The Regulatory Landscape
- The Role of Operators
- Capacity Building Areas for Sustainable Systems
- Legal Implications
- Self-Assessment of Water Utility Performance
- Improve Outcomes Through Prioritization
- Individual Action Plan

These workshops run for 2 half days:

- November 3-4 (12:30-4:30) – Northern Health
- November 17-18 (12:00-4:00) – Interior Health
- December 1-2 (12:00-4:00) – Island and Coastal Health

These workshops are eligible for 0.6 CEUs.

Each workshop has a health authority focus, however individuals from outside of those health authorities are welcome to attend. For more information or to register, please visit the BCWWA website at <https://www.bcwwa.org/site/events/calendar>.

While this workshop is focused on decision makers, our experience has found that it is extremely valuable when there is a combination of decision maker and operations from one system attending together.

Questions? Contact Marian Hands at mhands@bcwwa.org.